JISTEM Journal of Information Systems and Technology Management
Revista de Gestão da Tecnologia e Sistemas de Informação
Vol.9, No.2, May/Aug, 2012, pp. 193-194
ISSN online: 1807-1775

Volume 9: Number 2 / Volume 9: Número 2 2012

Content / Índice **193-194**

Editorial **195-196**

1 **Fuzzy Clustering: Application on organizational metaphors in Brazilian companies** **197-212**
Angel Cobo Ortega, Rocío Rocha, University of Cantabria, Spain
Adolfo Alberto Vanti, Gustavo Schneider, University of Vale do Rio dos Sinos, RS, Brazil

2 **Information retrieval system using Multiwords Expressions (MWE) as descriptors** **213-234**
Edson Marchetti da Silva, Federal University of Minas Gerais, MG, Brazil
Renato Rocha Souza, Fundação Getúlio Vargas, RJ, Brazil

3 **The 3C cooperation model applied to the classical requirement analysis** **235-264**
Vagner Luiz Gava, IPT – Institute for Technological Research of the State of Sao Paulo, Brazil
Mauro de Mesquita Spinola, Antonio Carlos Tonini, José Cardenas Medina, University of São Paulo, Sao Paulo, Brazil

4 **Proposal for a measurement model for software tests with a focus on the management of outsourced services** **265-284**
Angélica ToffanoSeidel Calazans, Ricardo Ajax Dias Kosloski, Luiz Carlos Miyadaira Ribeiro Junior, University of Brasilia, UNB, Brazil

5 **Telecommuting and HRM: a case study of an information technology service provider** **285-306**
André Fernandes Bernardino, Pontifical Catholic University of Paraná, Curitiba, PR, Brazil,
Karina De Déa Roglio, Federal University of Paraná, Curitiba, PR, Brasil,
Jansen Maia Del Corso, Pontifical Catholic University of Paraná, Curitiba, PR, Brazil

6 **Scientific production of entropy and information theory in Brazilian Journals** **307-322**
Irani Rocha, Rita Buzzi Rausch, Nelson Hein, Regional University of Blumenau – FURB, Brazil

7 **Uses of ERP systems and their influence on controllership functions in Brazilian Companies** **323-352**
Arnaldo Morozini de Lira, Santo Andre Foundation CFO, São Paulo, Brazil,
Cláudio Parisi, FECAP, São Paulo, Brazil,
Ivam Ricardo Peleias, FECAP and Pontifical Catholic University - PUC-SP, São Paulo, Brazil,
Marcos Reinaldo Severino Peters, FECAP, São Paulo, Brazil

8 **Os Sistemas de recomendações na web como determinantes prescritivos** **353-368**

(cc) BY

na tomada de decisão
Website recommender systems as prescriptive determiners in the decision making process
Fernando Colmenero-Ferreira, University of Madeira, Madeira, Portugal
Adicinéia Aparecida Oliveira, Federal University of Sergipe, Brazil

9 **Infoinclusão em Piraí Digital: Evidência empíricas a partir da teoria ator-rede** **369-390**
Digital inclusion (infoinclusion) in Piraí digital: empirical evidence based on the actor-network theory
Adonai Teles, Fluminense Federal University, Niterói, RJ, Brazil
Luiz Antonio Joia, Getulio Varga Foundation/ State University of Rio de Janeiro, Rio de Janeiro, RJ, Brazil

10 **Resultados do 9º. CONTECSI – International Conference on Information Systems and Technology Management** **391-436**
Outcomes of the 9th CONTECSI – International Conference on Information Systems and Technology Management
Edson Luiz Riccio, University of São Paulo, Brazil
Marici Gramacho Sakata, TECSI, University of São Paulo, Brazil

Events / Eventos **437**

Contributions / Submissão de Artigos **438-439**