
ÍNDICE / Content	267-268
1 Exploring Business Competitiveness in High technology Sectors An Empirical Analysis of the Mexican Software Industry Dora Luz González Bañales, Instituto Tecnológico de Durango, México Helga Patricia Bermeo Andrade, Universidad de Ibagué, Colombia	269-290
2 Networks Versus ICT Use: The Case Of SME From Bahía Blanca, Buenos Aires (Argentina) Maria Verónica Alderete Conicet, Instituto de Investigaciones Económicas y Sociales del Sur (IIESS), Argentina	291-314
3 Public E-Procurement and the Duality of Technology: A Comparative Study in the Context of Brazil and Paraíba Flávio Perazzo Barbosa Mota, Universidade Federal da Paraíba, Brazil José Rodrigues Filho, Universidade Federal da Paraíba, Brazil	315-330
4 Digital Certification in the Brazilian E-government <i>Certificação Digital no Governo Eletrônico Brasileiro</i> Edilson Ferneda, Catholic University of Brasília, Brazil Luiza Beth Nunes Alonso, Catholic University of Brasília, Brazil Lamartine Vieira Braga, University of Brasília, Brazil	331-346
5 The Dimensions of IT Portfolio Management (ITPM): An Analysis Involving IT Managers in Brazilian Companies Pietro Cunha Dolci, Brazil Antônio Carlos Gastaud Maçada, Brazil	347-366
6 E-SCM And Inventory Management: A Study of Multiple Cases in a Segment of the Department Store Chain Alexandre Pereira Salgado Junior, Universidade Federal de São Carlos – UFSCar, Brazil Juliana Chiaretti Novi, Universidade Federal de São Carlos – UFSCar, Brazil Marcio Mattos Borges de Oliveira, Faculdade de Economia, Administração e Contabilidade de Ribeirão Preto, Brazil Antonio Carlos Pacagnella Junior, Universidade Federal de São Carlos – UFSCar, Brazil	367-388
7 Antecedents of End-User Satisfaction with an ERP System in a Transnational Bank: Evaluation of User Satisfaction with Information Systems Luís Kalb Rose, Catholic University of Brasília, Brasília, Brazil	389-406
8 Aplicación de las Metodologías Ágiles en el Proceso de Producción de Piezas de Arte de Nuevos Medios: Bio-Lencia como Caso de Estudio <i>Application of agile software methodologies in new media art: bio-lencia as a study case</i> María Teresa Gutiérrez Martínez, Universidad Autónoma de Puebla, Mexico Concepción Pérez de Celis Herrero, Universidad Autónoma de Puebla, Mexico	407-424

Gustavo Cossío Aguilar, Universidad Autónoma de Puebla, Mexico

- 9 **Application de la Veille Anticipative Strategique pour le suivi de L'environnement et la Production de Connaissances Actionables** **425-440**
The Use Of Anticipative And Strategic Intelligence For Scanning The Environment And To Produce Actionable Knowledge
 Raquel Janissek-Muniz, L'Ecole de Administration, UFRGS, Brazil
 Fábio Dídimo Becker, Universidade de Caxias do Sul, Brazil
 Humbert Lesca, Université Pierre Mendès France (UPMF) Grenoble, France
 Henrique Freitas, L'Ecole de Administration, UFRGS, Brazil
- 10 **A theoretical analysis of key points when choosing open source ERP systems** **441-458**
 Fernando Gustavo Dos Santos Gripe, Faculdade de Economia, Administração e Contabilidade de Ribeirão Preto, USP, Brazil
 Ildeberto Aparecido Rodello, Faculdade De Economia, Administração e Contabilidade de Ribeirão Preto, USP, Brazil
- 11 **The Significance of Management Information Systems for Enhancing Strategic and Tactical Planning** **459-470**
 Akram Jalal Karim, Manama, Kingdom of Bahrain
- Resultados do 8º. CONTECSI / Outcomes of the 8th CONTECSI – International Conference on Information Systems and Technology Management** **471-507**
 Edson Luiz Riccio, Universidade de São Paulo, Brazil
 Marici Gramacho Sakata, TECSI/University of Sao Paulo, Brazil
 Nelma Terezinha Zubek Valente, Universidade Estadual de Ponta Grossa, Brazil
- Eventos/ Events** **508**
- Submissão de Artigos / Contributions** **509-510**